

Course : Relations with families

Practical course - 2d - 14h - Ref. FAF
Price : 940 € E.T.

The caregiver is not the one who is included in the care plan out of empathy. Their role is decisive in maintaining social and relational life, and their place is essential for individualized, respectful care. Caregiver/carer collaboration cannot be decreed, it has to be built.

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Identify key moments in the relationship with families
- ✓ Establish the conditions for a favorable relational climate
- ✓ Creating a climate of trust with families and users
- ✓ Involving families in the project and life of the facility
- ✓ Identify and analyze relational situations that are sources of tension with families and users

Intended audience

All care, education and social professionals.

Prerequisites

No special knowledge required.

Practical details

Hands-on work

Exercises and examples tailored to the specific needs of your facility and the public it serves.

Teaching methods

A concrete, pragmatic teaching approach based on active teaching methods: alternating short theoretical presentations, case studies, analysis of practices...

Course schedule

PARTICIPANTS

All care, education and social professionals.

PREREQUISITES

No special knowledge required.

TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

1 Set the framework for the relationship and the role of each player in the patient's life.

- Understand each other's representations and expectations.
- Measure the impact of the triangular relationship between the care team, the user and the family on care.
- Distinguish the complementarities and limits of each player.
- Moving into a nursing home: a pivotal stage in the relationship with families.
- Practice active listening and assertiveness in relationships.

Hands-on work

Discussions and role-playing on different situations involving families and/or caregivers.

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@orsys.fr to review your request and its feasibility.

2 Establishing a relationship that promotes the therapeutic alliance

- Formalize everyone's place and role.
- Apply the principles of the therapeutic alliance.
- Identify and use available tools (personalized project, welcome booklet, CVS, etc.).
- Identify critical situations and prevent conflicts with families.
- Building support with the family.

Role-playing

Role-playing and discussion of different situations encountered by participants.