

# Course : Jira® Software, use

This training is exclusively for Jira Cloud

*Practical course - 2d - 14h - Ref. JIE*

**Price : 1470 € E.T.**

★★★★☆ 4,5 / 5

BEST

Jira Software is a project management tool compatible with the Scrum and Kanban frameworks... It allows you to prioritize and organize the backlog into sprints, and visualize the progress of task completion. This course will enable you to discover and use the functions of this agile tool par excellence.  
returnchariot

## Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Creating and updating tickets in Jira
- ✓ Building a project management dashboard with Jira
- ✓ Organizing requirements
- ✓ Creating sprints and associating stories with sprints
- ✓ Set up reporting with Jira
- ✓ Use Jira for versioning, testing and bug tracking

## Intended audience

Product owner, Scrum master, developer, tester. Any agile project team member (Scrum, Kanban, etc.).

## Prerequisites

Basic knowledge of agility or knowledge equivalent to that provided by the course "Agile project management methods, understanding the approach" (Ref. MAG).

## Course schedule

### 1 Introduction to Jira

- Jira, what's it all about? Historical background.
- Jira Software positioning. Strengths and weaknesses.
- Licensing, business model, the Atlassian suite.
- Review of agile concepts.

### Group discussion

List all Jira use cases and in what context.

### PARTICIPANTS

Product owner, Scrum master, developer, tester. Any agile project team member (Scrum, Kanban, etc.).

### PREREQUISITES

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### TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

### ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.

Participants also complete a placement test before and after the course to measure the skills they've developed.

## 2 Using Jira's basic functions

- Understanding the "ticket" principle in Jira.
- Ticket creation and updating.
- Ticket life cycle.
- Presentation of the agile roadmap.
- Example of a Gantt in Jira.

### Role-playing

Specification of ticket characteristics in Jira. Ticket update.

## 3 Project management activity in Kanban mode

- Reminder of good Kanban practices (WIP).
- Initiate a project request.
- Kanban board preparation.
- Create tickets and assign tickets to a project.
- Board update.
- Backlog review.
- Definition of the number of ceremonies.

### Exercise

Based on a case study "fil rouge", build a physical board and translate it into Jira.

## 4 Activity in Scrum mode

- Create tickets.
- Define epics.
- Manage the product backlog.
- Organizing sprints. Choosing the stories to include in the sprint.
- Deliver deliverable, testable functionalities.

### Exercise

On the case study, organize requirements in Jira. Define epics. Estimate and prioritize the backlog. Create sprints and associate stories with sprints.

## 5 Jira: dashboard and control

- Set up reporting with Jira.
- Use dashboards for project management (team velocity, financial reporting).
- Using reportings for retrospective, best practices.

### Exercise

Kanban project monitoring.

## 6 Use Jira for versioning, testing and bug tracking

- Versioning, release management.
- Create an anomaly (issue) in Jira.
- Types of anomalies.
- Troubleshooting and follow-up.

### Exercise

Simulate the lifecycle of an anomaly until it is closed.

### TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

### TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

### ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at [psh-accueil@orsys.fr](mailto:psh-accueil@orsys.fr) to review your request and its feasibility.

## 7 Supplements

- Summary of best practices for using Jira.
- Functional configuration of the project environment (board, etc.).
- Focus on a few administrative settings (authorizations for Jira functions, etc.).
- Integrate Jira with other management applications (Sharepoint, MS-Project...).
- APIs for connection to other IS tools.

## Dates and locations

### REMOTE CLASS

2026 : 1 June, 1 June, 1 June, 14 Sep., 14 Sep.,  
23 Nov., 23 Nov.

### PARIS LA DÉFENSE

2026 : 1 June, 14 Sep., 23 Nov.