

# Course : Palo Alto Networks - Firewall 11.1: Troubleshooting (EDU-330)

Official course, preparation for Palo Alto Networks exams

*Practical course - 3d - 21h00 - Ref. PA3*

*Price : 3030 € E.T.*

★★★★☆ 4,2 / 5

With this three-day course, you'll learn how to use firewall tools, including the CLI, to diagnose network problems. You'll follow troubleshooting methods adapted to each feature, analyze advanced logs to solve real-life cases, and tackle practical challenges based on realistic scenarios.

## Teaching objectives

At the end of the training, the participant will be able to:

- ✔ Troubleshooting Palo Alto Networks firewalls
- ✔ Practice troubleshooting on configuration and operation
- ✔ Increase visibility and control over applications, users and content

## Intended audience

Security engineers, security administrators, SOC specialists, analysts, network engineers and support teams.

## Prerequisites

Completion of EDU-210 training (ref. PA1), solid grounding in routing, switching, IP addressing, network security, and at least 6 months' experience on Palo Alto Networks firewalls.

## Practical details

### Teaching methods

Training in French. Official course material in digital format and in English. Good understanding of written English.

## Course schedule

1 Module 1: Tools and resources

### PARTICIPANTS

Security engineers, security administrators, SOC specialists, analysts, network engineers and support teams.

### PREREQUISITES

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### TRAINER QUALIFICATIONS

The experts who lead the training courses are specialists in the subjects covered. They are approved by the publisher and certified for the course. They have also been validated by our teaching teams in terms of both professional knowledge and teaching skills for each course they teach. They have at least three to ten years of experience in their field and hold or have held positions of responsibility in companies.

### ASSESSMENT TERMS

Assessment of targeted skills prior to training.

Assessment by the participant, at the end of the training course, of the skills acquired during the training course.

Validation by the trainer of the participant's learning outcomes, specifying the tools used: multiple-choice questions, role-playing exercises, etc.

At the end of each training course, ITTCERT provides participants with a course evaluation questionnaire, which is then analysed by our teaching teams. Participants also complete an official evaluation of the publisher.

An attendance sheet for each half-day of attendance is provided at the end of the training course, along with a certificate of completion if the participant has attended the entire session.

- 2 Module 2: Flow logic
- 3 Module 3: Packet capture
- 4 Module 4: Packages - Log diagnostics
- 5 Module 5: Host - Incoming traffic
- 6 Module 6: Transit traffic
- 7 Module 7: System services
- 8 Module 8: Gestion des certificats et déchiffrement SSL
- 9 Module 9: User identification with User-ID
- 10 Module 10: GlobalProtect
- 11 Module 11: Support and Returned Merchandise Authorization (RMA)
- 12 Module 12: Next steps in your training

## Options

### Certification : 260 € HT

This course is recommended as part of the preparation for Network Security Professional certification. EDU-210 Firewall 11.1 Essentials: Configuration and Management (Ref. PA1) is also required for this certification.

#### [Comment passer votre examen ?](#)

The certification option comes in the form of a voucher or invitation that will allow you to take the exam at the end of the training course.

## Dates and locations

### REMOTE CLASS

2026 : 31 Mar., 23 June, 29 Sep., 1 Dec.

### PARIS LA DÉFENSE

2026 : 1 Dec.

### TEACHING AIDS AND TECHNICAL RESOURCES

The teaching resources used are the publisher's official materials and practical exercises.

### TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training course.

### ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you have specific accessibility requirements? Contact Ms FOSSE, disability advisor, at the following address: psh-accueil@orsys.fr so that we can assess your request and its feasibility.