Course : Create agents in Microsoft Copilot Studio (Microsoft PL-7008)

Official Course PL-7008

Practical course - 1d - 7h00 - Ref. PL7
Price : 870 € E.T.

NEW

In this training course, you'll learn how to create, configure, and enhance intelligent agents using Microsoft Copilot Studio, leveraging generative AI, knowledge bases, and workflows to meet business needs.

Teaching objectives

At the end of the training, the participant will be able to:

- Create and configure an agent using Microsoft Copilot Studio.
- Design conversations using topics.
- Enhance an agent with knowledge bases and generative AI.
- Add automations using Copilot Studio workflows.
- Test, publish, and improve an agent's performance.

Intended audience

Anyone who wants to learn how to create custom intelligent agents.

Prerequisites

Familiarity with Microsoft Copilot Studio. Good written English skills.

Certification

This official Microsoft training course does not prepare participants for certification.
Comment passer votre examen ?

Course schedule

PARTICIPANTS

Anyone who wants to learn how to create custom intelligent agents.

PREREQUISITES

Familiarity with Microsoft Copilot Studio. Good written English skills.

TRAINER QUALIFICATIONS

The experts who lead the training courses are specialists in the subjects covered. They are approved by the publisher and certified for the course. They have also been validated by our teaching teams in terms of both professional knowledge and teaching skills for each course they teach. They have at least three to ten years of experience in their field and hold or have held positions of responsibility in companies.

ASSESSMENT TERMS

Assessment of targeted skills prior to training.
Assessment by the participant, at the end of the training course, of the skills acquired during the training course.
Validation by the trainer of the participant's learning outcomes, specifying the tools used: multiple-choice questions, role-playing exercises, etc.
At the end of each training course, ITTCERT provides participants with a course evaluation questionnaire, which is then analysed by our teaching teams. Participants also complete an official evaluation of the publisher.
An attendance sheet for each half-day of attendance is provided at the end of the training course, along with a certificate of completion if the participant has attended the entire session.

TEACHING AIDS AND TECHNICAL RESOURCES

The teaching resources used are the publisher's official materials and practical exercises.

1 Getting Started with Microsoft Copilot Studio

- Working with environments.
- Create agents.
- Create and configure declarative agents in Microsoft 365 Copilot.
- Create and configure agents in Microsoft Copilot Studio.
- Working with Topics.
- Improving Productivity with Generative AI.
- Test your agents.
- Publish agents and analyze their performance.

Hands-on work

Create an agent using Microsoft Copilot Studio.

2 Designing an Agent's Conversations Using Topics

- Overview of the Topics.
- Create and configure an agent's categories.
- Add conversation nodes to topics.
- Create subheadings within a section.
- Manage pay items.
- Create custom entities
- Working with entities.
- Use variables in your Copilot Studio agent.
- Working with system fields.
- The sections in a Copilot Studio voice agent.

3 Create intelligent agents in Microsoft Copilot Studio

- Create an agent based on a knowledge base.
- Add knowledge to an agent.
- Generative responses.
- Use generative responses in the sections.
- Use the different types of triggers.

Hands-on work

Create an agent powered by a knowledge base.

4 Add structured automation to agents in Microsoft Copilot Studio

- Overview of Copilot Studio workflows as tools.
- Create Copilot Studio workflows as tools.
- Design Copilot Studio workflow tools.
- Add Copilot Studio workflows as tools for agents.
- Add Copilot Studio workflows as tools to sections.
- Test the workflow tools in Copilot Studio.

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TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training course.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you have specific accessibility requirements? Contact Ms FOSSE, disability advisor, at the following address: psh-accueil@orsys.fr so that we can assess your request and its feasibility.

Dates and locations

REMOTE CLASS
2026 : 11 Dec.

2027 : 16 Mar., 11 May, 9 June, 24 Aug., 29 Oct., 30 Nov.

NANTES
2027 : 16 Mar., 11 May, 9 June, 30 Nov.

PARIS LA DÉFENSE
2027 : 16 Mar., 11 May, 9 June, 24 Aug., 29 Oct., 30 Nov.

LYON
2027 : 16 Mar., 11 May, 9 June, 30 Nov.