Windows e-learning chain management and deployment

Practical course - 0,5d - 03h43 - Ref. 8WG
Price : 190 CHF E.T.

Master IT asset management: from optimal configuration to problem resolution. Are you wondering how to make your IT infrastructure more agile and efficient? This channel specializing in the deployment and monitoring of IT asset management solutions will help you to manage your users efficiently.

Teaching objectives

At the end of the training, the participant will be able to:

- Understand the different configuration possibilities.
- Use the various parameters to register new workstations with Windows Autopilot.
- Manage workstation reset steps and configurations.
- Get to grips with the functions of GLPI, the free management system for IT assets.
- Manage incidents with the Helpdesk.
- Meet the challenges of IT asset management and support services.

Intended audience
IT specialists and anyone in charge of managing a computer park.

Prerequisites
Knowledge of Active Directory and equipment management.

Practical details

Digital activities

IT structure: recorded courses, expert videos and best practice sharing.

Mentoring

L'option tutorat propose un accompagnement personnalisé par un formateur référent ORSYS, expert du domaine. Adapté aux besoins, aux capacités et au rythme de chaque apprenant, ce tutorat combine un suivi asynchrone (corrections personnalisées d'exercices, échanges illimités par message…) et des échanges synchrones individuels. Bénéfice : une meilleure compréhension, le développement des compétences et un engagement durable dans la formation.

Pedagogy and practice

A wealth of content produced by trainers following a rigorous pedagogical approach. During each course, operational cases are commented on by experts to help learners put into practice what they have just learned. To help learners anchor their memory, each content item is broken down into short sequences of 3 to 10 minutes. This enables each learner to learn dynamically and independently.

Course schedule

1 Windows Autopilot, simplifying the configuration and deployment of your Windows devices

- Introduction to the EMS suite and Autopilot.
- Using Autopilot in Azure Active Directory Join mode.
- Using Autopilot in Hybrid Azure Active Directory Join mode.

2 GLPI (Gestion Libre de Parc Informatique), discover an asset management and helpdesk solution

- GLPI in a nutshell.
- Basic parameters.
- Inventory management.
- Helpdesk: incident management, dashboards and reports.