

Course : Becoming more caring with Nonviolent Communication

Practical course - 2d - 14h00 - Ref. CNV

Price : 1550 CHF E.T.

★★★★☆ 4,7 / 5

BEST

This introductory course on Nonviolent Communication (NVC) by Marshall Rosenberg will help you become more aware of your own "personal and relational ecology." You will practice NVC techniques to enhance kindness and cooperation, transforming your communication habits.

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Identify the obstacles to cooperative communication
- ✓ Clarify what you're going through
- ✓ Express yourself to increase your chances of being heard
- ✓ Listen without self-erasure; express yourself without aggression
- ✓ Turn disagreements into opportunities for dialog

Intended audience

This course is designed for anyone interested in learning communication techniques to maintain a positive approach in all circumstances.

Prerequisites

No specific knowledge required.

Practical details

Role-playing

Professional scenarios based on real cases provided by the participants during the training.

Teaching methods

A participatory approach that requires involvement from attendees.

Course schedule

PARTICIPANTS

This course is designed for anyone interested in learning communication techniques to maintain a positive approach in all circumstances.

PREREQUISITES

No specific knowledge required.

TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

1 Understand the tools of Nonviolent Communication (NVC)

- Identify obstacles to cooperative communication: Judgments, labels, comparisons, interpretations, etc.
- Experience how intention and attention are essential in communication.
- Define Nonviolent Communication.
- Learn the NVC process in 4 steps.
- Turn obstacles into cooperative communication opportunities.

Exercise

Role-playing the 4 steps of the NVC process.

2 Taking your emotions and needs into account to "speak truth"

- Accommodating your emotions, even in a professional setting.
- Clarifying your needs, and distinguishing them from communication strategies.
- Turning your judgments into feelings and needs.
- Expressing a request: Finding the power to act.

Role-playing

Getting to know the NVC process, in concrete cases with or without a subordinate relationship: Meeting, project milestone.

3 Creating and reinforcing care in your interpersonal relations

- Developing your presence and assertiveness.
- Mastering empathetic listening to clarify your messages and better understand those of others.
- Experiencing what empathy really is, with yourself (self-empathy) and with the other person.
- Turning the other person's criticism of you into an opportunity for dialog.

Role-playing

Practicing empathy and developing trust.

4 Strengthening cooperation and being heard

- Strengthening your connection to the other person before requesting that they act.
- Finding the necessary conditions for your request to be heard.
- Expressing appreciation and asking for it.

Role-playing

Practice with Nonviolent Communication, focusing on intent and attention, in professional situations contributed by participants.

TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@orsys.fr to review your request and its feasibility.

Dates and locations

REMOTE CLASS

2026 : 4 May, 1 June, 1 June, 29 June, 3 Aug.,
3 Aug., 7 Sep., 5 Oct., 19 Nov., 19 Nov., 17 Dec.