

Course : ITIL® 4 Specialist, High Velocity IT: Certification

Practical course - 3d - 21h00 - Ref. ITV

Price : 2360 CHF E.T.

★★★★☆ 4,4 / 5

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Prepare for and take the ITIL 4 Specialist HVIT certification exam
- ✓ Become familiar with concepts about the high-velocity nature of the digital enterprise
- ✓ Contribute to value creation with digital products

Certification

The certification exam is given in French. Training delivered in French.

Remote certifications

[See the certifier's official documentation](#) for the list of prerequisites for completing the online certification exam.

Practical details

Teaching methods

This course involves active, participatory learning. ITIL® concepts are explained, illustrated through feedback, and enhanced with group discussions.

Course schedule

1 Concepts

- Digital product, technology, and organization.
- Digital transformation.
- The four dimensions of service management.
- The ITIL service value system.
- What HVIT adds: integration (CI), delivery (CD), and deployment.
- Key features.

2 Practices for value investments

- Portfolio management.
- Relationship management.

PARTICIPANTS

PREREQUISITES

TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.

Participants also complete a placement test before and after the course to measure the skills they've developed.

TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

3 Business analysis.

- Deployment management.
- Validating and testing the service.

4 Practices for resilient operations

- Availability management.
- Capability and performance management.
- Monitoring and managing events.
- Problem management.
- Practices for a resilient operation
- Relationship management.
- Designing the service.
- Service desk.

5 Information security management.

- Risk management.

6 Questions/answers between participant and trainer.

- Mock exam and group correction. Tips for the exam.
- Exam

7 ITIL guidelines and fundamental concepts for delivering high-velocity IT.

- Principles, models, and concepts.
- Different influences (Lean/Agile/Resilience/Continuous).
- HVIT behaviors.

Exam

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@orsys.fr to review your request and its feasibility.

Dates and locations

REMOTE CLASS

2026 : 27 May, 27 May, 5 Oct., 5 Oct., 16 Nov., 16 Nov.