

Course : ITIL® 4 Leader, Digital & IT Strategy: Certification

Practical course - 3d - 21h00 - Ref. ITZ

Price : 2340 CHF E.T.



4,8 / 5

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Help organizations through their digital transformation by offering a structured, flexible approach
- ✓ Supporting IT managers in the process of creating and implementing a digital strategy
- ✓ Prepare for and take the ITIL 4 Leader DITS certification exam

Certification

The certification exam is given in French. Training delivered in French.

Remote certifications

[See the certifier's official documentation](#) for the list of prerequisites for completing the online certification exam.

Practical details

Teaching methods

This course involves active, participatory learning. ITIL® concepts are explained, illustrated through feedback, and enhanced with group discussions.

Course schedule

1 Digital Strategy and IT Strategy

- Emphasizing value.
- Starting where you are.
- Advancing iteratively with feedback.
- Collaborating and promoting visibility.
- Thinking and working holistically.
- Keeping it simple and practical.
- Optimize and automate.

PARTICIPANTS

PREREQUISITES

TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.

Participants also complete a placement test before and after the course to measure the skills they've developed.

TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

2 Preparing for and taking the ITIL® 4 DITS exam

- Review of the ITIL® 4 DITS program.
- Questions/answers between participant and trainer.
- Mock exam and group correction. Tips for the exam.

3 Digital concepts

- Digital technology.
- Digital enterprise, digital organization.
- Digital transformation.

4 For the customer, market.

- For operational staff
- Internal and external focus.
- Balanced approach.

5 Portfolio optimization.

- Financing projects, products, and services.
- Balancing the cost of innovation and operation.
- Pricing models.

6 Identifying the risk, assessing risks.

- Determining an acceptable balance between opportunity and risk.
- Concept of innovation and key techniques.
- Applying techniques to develop and maintain a culture of innovation.

7 The main skills required of leaders in a digital organization.

- Approaches: Large-scale and incremental transformation, mergers and acquisitions, and individual changes.
- POM (parallel operating model) approaches.
- Evaluate the success of a digital and IT strategy.

Exam

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@orsys.fr to review your request and its feasibility.

Dates and locations

REMOTE CLASS

2026 : 20 May, 20 May, 12 Oct., 12 Oct., 16 Dec., 16 Dec.