

# Course : Jira Software level 2, advanced

This training is exclusively for Jira Cloud

*Practical course - 1d - 7h00 - Ref. JNA*

**Price : 890 CHF E.T.**

★★★★☆ 3,9 / 5

This advanced training course will teach you how to automate processes, create advanced dashboards and use complex JQL queries. You'll also learn how to integrate with Confluence for even more efficient project management.

## Teaching objectives

**At the end of the training, the participant will be able to:**

- ✓ Identify the different stages in the life cycle of a ticket in Jira and illustrate their use through concrete examples of ticket creation and management.
- ✓ Analyze and optimize advanced searches with Jira Query Language (JQL)
- ✓ Evaluate and configure automations to improve efficiency
- ✓ Create and use integrated dashboards with Confluence

## Intended audience

Product owners, Scrum masters, developers, testers. Any member of an agile project team (Scrum, Kanban, etc.).

## Prerequisites

Basic use of Jira or JIE training.

## Practical details

**Hands-on work**

MCQs, case studies, practical exercises...

## Course schedule

### PARTICIPANTS

Product owners, Scrum masters, developers, testers. Any member of an agile project team (Scrum, Kanban, etc.).

### PREREQUISITES

Basic use of Jira or JIE training.

### TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

### ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

## 1 Understanding of ticket and lifecycle concepts

- Create and use filters.
- Introduction to the notion of JQL.
- User management in Jira.
- Optimizing the use of Jira.

### Tutored hands-on work

## 2 Customize the display of key information in tickets

- Structuring the display in tables.
- Intelligent use of labels, components and versions.
- Set up filters adapted to user profiles.
- Advanced use of JQL for targeted searches.
- Adjustment of information displayed.
- Automation and activity monitoring.

### Tutored hands-on work

## 3 Overview of automation with Jira

- Creation of automation rules.
- Configure actions in automation rules.
- Refinement of automation rules.
- Setting up dashboards.
- Practical tips for using dashboards.
- Exploiting integration with Confluence.

### Tutored hands-on work

## 4 Introduction and navigation in Confluence

- Link between Jira and Confluence.
- Creation of enhanced Jira dashboards thanks to Confluence.
- Quickly create large quantities of Jira tickets with the help of Confluence.
- Take advantage of enriched formatting in Jira tickets with Confluence.
- Best practices to adopt/avoid for greater efficiency with Jira.

### Hands-on work

## Dates and locations

### REMOTE CLASS

2026 : 26 May, 12 Oct., 25 Nov.

### TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

### TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

### ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at [psh-accueil@orsys.fr](mailto:psh-accueil@orsys.fr) to review your request and its feasibility.