

Course : Optimize your problem-solving skills

Practical course - 2d - 14h00 - Ref. RPR

Price : 1610 CHF E.T.

★★★★☆ 4,1 / 5

Reflect on the different forms of reasoning (analytical, synthetic), implement methods for finding ideas (brainstorming, association, analogy). Boost creativity within a team. Construct the 4 phases of problem solving (express, analyze, solve and verify).

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Understanding different thinking styles
- ✓ Valuing the team's creative problem-solving styles
- ✓ Use methods adapted to the issues at hand
- ✓ Master the various stages of problem solving

Intended audience

Team leaders, project managers, cross-functional managers.

Prerequisites

No special knowledge required.

Course schedule

1 Know your thinking style

- Become aware of your own thinking style.
- The typology of thinking styles.
- Diagnose your preferred ways of thinking.
- Identify their benefits and limitations.
- Measure the impact and limits of your own style of thinking.

Exercise

Test: diagnose your preferred way of thinking.

PARTICIPANTS

Team leaders, project managers, cross-functional managers.

PREREQUISITES

No special knowledge required.

TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.

Participants also complete a placement test before and after the course to measure the skills they've developed.

TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

2 Stimulate a team's creative strengths to solve problems

- Know how to work and use stylistic differences.
- Understand others better.
- Take advantage of different creative styles.
- Adapt them to the type of problem posed.

Exercise

Reflection workshops, role-playing.

3 Methods to apply

- Brainstorming.
- Analog method.
- Discovery matrix.
- Associative methods.

4 Promoting problem-solving by balancing thinking styles

- Build and compose your team according to the problem to be solved.
- The expression phase: becoming aware of the problem. Mobilize the creativity phase.
- The expression phase: applying methods for generating ideas. Encourage expression. Gather perceptions.
- Analysis phase: defining the problem. Sharing different perceptions of the problem.
- Analysis phase: shared understanding of the problem.
- The resolution phase: inventory of solutions and opinions. Apply methods for evaluating ideas.
- The resolution phase: check the relevance and logic of each solution. Put into practice.
- The verification phase: checking that the solutions selected are appropriate to the problem at hand, and that they are acceptable.

Exercise

Group games, brainstorming workshops, role-playing and practical exercises based on typical situations encountered by participants.

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@orsys.fr to review your request and its feasibility.

Dates and locations

REMOTE CLASS

2026 : 21 May, 14 Sep.