

# Course : Professional Scrum Master - Advanced (PSM-A)

Scrum.org Official Training

**Practical course - 2d - 14h00 - Ref. SCX**

This course is an advanced class designed to support Scrum Masters in their professional development. It experiments with the postures of the effective Scrum Master, and goes further in the service provided to developers, the product owner and the organization.

## Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Relier le cadre Scrum, les principes et les valeurs et la façon dont ils aident à prendre des décisions
- ✓ Explorer les outils, pratiques, et postures d'un Scrum Master efficace
- ✓ Identifier comment aider les développeurs et le product owner à développer leur efficacité
- ✓ Explore the best way to act on the environment to develop team agility
- ✓ Collect tips and techniques to help the organization work better with Scrum teams

## Intended audience

This course is aimed at experienced Scrum Masters.

## Prerequisites

Advanced experience in agile leadership, PSM training (Scrum.org) is a real plus.

## Certification

Participants in the Professional Scrum Master - Advanced course will receive a password to take the PSM-A certification. Recognized by the industry, Scrum.org certifications are rigorous assessments requiring a minimum score of 85%. Participants who have made a first attempt within 14 days of the training are entitled to a second chance. Participation in the training course entitles participants to 14 PDU credits from PMI.

[Comment passer votre examen ?](#)

## PARTICIPANTS

This course is aimed at experienced Scrum Masters.

## PREREQUISITES

Advanced experience in agile leadership, PSM training (Scrum.org) is a real plus.

## TRAINER QUALIFICATIONS

The experts who lead the training courses are specialists in the subjects covered. They are approved by the publisher and certified for the course. They have also been validated by our teaching teams in terms of both professional knowledge and teaching skills for each course they teach. They have at least three to ten years of experience in their field and hold or have held positions of responsibility in companies.

## ASSESSMENT TERMS

Assessment of targeted skills prior to training.

Assessment by the participant, at the end of the training course, of the skills acquired during the training course.

Validation by the trainer of the participant's learning outcomes, specifying the tools used: multiple-choice questions, role-playing exercises, etc.

At the end of each training course, ITTCERT provides participants with a course evaluation questionnaire, which is then analysed by our teaching teams. Participants also complete an official evaluation of the publisher.

An attendance sheet for each half-day of attendance is provided at the end of the training course, along with a certificate of completion if the participant has attended the entire session.

## Practical details

Numerous resources and facilitation techniques such as Liberating Structures are used.

## Teaching methods

Training in French. Official course material in digital format and in English. Good understanding of written English.

## Course schedule

### 1 The Scrum Master

- Damaging Scrum Master postures. Effective postures.
- Connecting to Scrum's values and principles for better decision-making in complex situations.
- How can we improve? Case studies. Conflict management.

### 2 Scrum team services

- What makes a winning Scrum team? Experimenting with Liberating Structures.
- Challenges around increment transparency. The "definition of done".
- What is an effective Sprint Goal? Levers for improvement. Sharing techniques.

### 3 Product owner services

- Experimenting with Liberating Structures. What is Scrum management?
- What is successful product delivery? Product owner postures and anti-patterns.
- Product leadership and stakeholders. Sharing tips and techniques.

### 4 Organization services

- Middle management concerns. Empathy Map and Liberating Structures.
- Measuring results. Measuring deliverables. Measurement strategies and EBM.
- Being a change agent in a complex environment. Sharing tips and tricks.

## TEACHING AIDS AND TECHNICAL RESOURCES

The teaching resources used are the publisher's official materials and practical exercises.

## TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training course.

## ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you have specific accessibility requirements? Contact Ms FOSSE, disability advisor, at the following address: [psh-accueil@orsys.fr](mailto:psh-accueil@orsys.fr) so that we can assess your request and its feasibility.