

Course : Professional Scrum Facilitation Skills™ (PSFS)

Scrum.org Official Training

Practical course - 1d - 7h00 - Ref. SFS

With this training, you'll learn how to become a more effective facilitator to improve interactions with your Scrum team, stakeholders and customers. Through a combination of theory and team exercises based on real cases, you will acquire the tools to implement and apply facilitation within your team.

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Develop facilitation skills and the associated mindset
- ✓ Learn facilitation techniques that can be used in difficult situations
- ✓ Understanding the role of facilitation and Scrum values in team success
- ✓ Know how to use a toolbox of facilitation techniques to apply in different contexts

Intended audience

Scrum masters, agile coaches, consultants and any Scrum team member wishing to learn how to use facilitation to improve their team's success.

Prerequisites

Notions of agility and facilitation recommended.

Certification

Successful completion of the exam leads to certification "Professional Scrum Facilitation Skills™ (PSFS)".

[Comment passer votre examen ?](#)

Practical details

Teaching methods

Training in French. Official course material in digital format and in English. Good understanding of written English.

Course schedule

PARTICIPANTS

Scrum masters, agile coaches, consultants and any Scrum team member wishing to learn how to use facilitation to improve their team's success.

PREREQUISITES

Notions of agility and facilitation recommended.

TRAINER QUALIFICATIONS

The experts who lead the training courses are specialists in the subjects covered. They are approved by the publisher and certified for the course. They have also been validated by our teaching teams in terms of both professional knowledge and teaching skills for each course they teach. They have at least three to ten years of experience in their field and hold or have held positions of responsibility in companies.

ASSESSMENT TERMS

Assessment of targeted skills prior to training.

Assessment by the participant, at the end of the training course, of the skills acquired during the training course.

Validation by the trainer of the participant's learning outcomes, specifying the tools used: multiple-choice questions, role-playing exercises, etc.

At the end of each training course, ITTCERT provides participants with a course evaluation questionnaire, which is then analysed by our teaching teams. Participants also complete an official evaluation of the publisher.

An attendance sheet for each half-day of attendance is provided at the end of the training course, along with a certificate of completion if the participant has attended the entire session.

1 Introduction to facilitation

- The relationship between environmental health and the ability of each individual to explore new perspectives and experiment.
- Five different facilitation structures for a healthy, transparent working environment.

2 The principles of facilitation and Scrum

- Principles and experiments in facilitation techniques.
- Behavior and results of different Scrum events.
- Reinforcing the dynamics of Scrum events using facilitation techniques.

3 Application of facilitation techniques

- Facilitation techniques, diverse perspectives and teams.
- Improved collaboration and participation in decision-making processes.
- Navigation of the "groan zone" and identification of solid facilitation results.

4 Strengthening facilitation skills

- Creation of facilitation paths based on identified situations.
- Creation of a toolbox of facilitation techniques.

TEACHING AIDS AND TECHNICAL RESOURCES

The teaching resources used are the publisher's official materials and practical exercises.

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training course.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you have specific accessibility requirements? Contact Ms FOSSE, disability advisor, at the following address: psh-accueil@orsys.fr so that we can assess your request and its feasibility.