

Course : Plan, configure, and manage collaboration communications systems with Microsoft Teams (Microsoft MS-721)

Official MS-721 course, exam preparation

Practical course - 5d - 35h00 - Ref. TS2

Price : 2930 € E.T.

NEW

With this training course, you'll learn how to install, manage and secure collaboration tools like Microsoft Teams, Teams Phone and Teams Rooms. You'll see how to protect access, monitor threats and use the right settings to ensure simple, secure business communication.

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Design and implement Teams Phone with PSTN connectivity (Calling Plans, Operator Connect, Direct Routing)
- ✓ Manage Teams meetings, webinars and town halls
- ✓ Configuring Microsoft Teams Rooms and Surface Hub devices
- ✓ Monitor and optimize performance with Teams, PowerShell and Call Quality Dashboard administration tools
- ✓ Apply identity and access management best practices

Intended audience

Professionals managing communication and collaboration systems with Microsoft Teams.

Prerequisites

Basic knowledge of Microsoft Teams, networking, telecoms and access management.

PARTICIPANTS

Professionals managing communication and collaboration systems with Microsoft Teams.

PREREQUISITES

Basic knowledge of Microsoft Teams, networking, telecoms and access management.

TRAINER QUALIFICATIONS

The experts who lead the training courses are specialists in the subjects covered. They are approved by the publisher and certified for the course. They have also been validated by our teaching teams in terms of both professional knowledge and teaching skills for each course they teach. They have at least three to ten years of experience in their field and hold or have held positions of responsibility in companies.

ASSESSMENT TERMS

Assessment of targeted skills prior to training.

Assessment by the participant, at the end of the training course, of the skills acquired during the training course.

Validation by the trainer of the participant's learning outcomes, specifying the tools used: multiple-choice questions, role-playing exercises, etc.

At the end of each training course, ITTCERT provides participants with a course evaluation questionnaire, which is then analysed by our teaching teams. Participants also complete an official evaluation of the publisher.

An attendance sheet for each half-day of attendance is provided at the end of the training course, along with a certificate of completion if the participant has attended the entire session.

Certification

Successful completion of the MS-721 exam leads to certification as a "Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate".

[Comment passer votre examen ?](#)

Practical details

Teaching methods

Training in French. Official course material in digital format and in English. Good understanding of written English.

Course schedule

1 Planning and designing Teams systems

- Introduction to meetings and telephony in Teams.
- Plan Teams Phone.
- Plan Microsoft Teams Rooms and shared spaces.
- Plan and optimize network performance for media teams.
- Configure and deploy Teams Phone.
- Configure and deploy Teams Phone with Direct Routing.
- Extend Teams Phone with additional services.

2 Managing Teams communication systems

- Manage meeting and event experiences.
- Guided project - Create and assign Teams strategies according to business needs.
- Configure and manage telephony users.
- Configure switchboard operators and queues.
- Configure, deploy and manage Teams devices.
- Guided project - Preparing meeting spaces.
- Monitor and troubleshoot Teams collaborative communication systems.
- Set up BYOD spaces and reservable offices.

Dates and locations

REMOTE CLASS

2026 : 23 Mar., 22 June, 28 Sep., 14 Dec.

PARIS LA DÉFENSE

2026 : 16 Mar., 15 June, 21 Sep., 7 Dec.

TEACHING AIDS AND TECHNICAL RESOURCES

The teaching resources used are the publisher's official materials and practical exercises.

TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training course.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you have specific accessibility requirements? Contact Ms FOSSE, disability advisor, at the following address: psh-accueil@orsys.fr so that we can assess your request and its feasibility.