![orsys TRAINING 50 YEARS logo]

Course : Feedback, an opportunity to improve practices

Practical course - 3.5 hours - Ref. 9PR
Price : 370 € E.T.

★★★★☆ 4,1 / 5

A genuine tool for continuous improvement, feedback helps to boost the efficiency and performance of your team and the organization as a whole. It is a real opportunity for exchange and sharing. A 3h30 workshop to help you discover all the details of an REX approach.

🎯 Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Understand what feedback means
- ✓ Understanding the importance of feedback
- ✓ Identify the steps involved in implementing a feedback process

Intended audience
Project leaders, project teams, managers, project management officers, anyone required to participate in or hold feedback meetings.

Prerequisites
No special knowledge required.

Practical details
Teaching methods
3h30 to discover the feedback approach, its definition, processes, tools and best practices. A complete toolbox for professional use. Creation of mind maps. Group ideation and brainstorming workshops.

Course schedule

PARTICIPANTS
Project leaders, project teams, managers, project management officers, anyone required to participate in or hold feedback meetings.

PREREQUISITES
No special knowledge required.

TRAINER QUALIFICATIONS
The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS
The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.
Participants also complete a placement test before and after the course to measure the skills they've developed.

1 What is project closure?

- Definition and presentation of the feedback process.
- Feedback and project management.
- Feedback and organization.

Group discussion
Workshop: creation of a mind map on the different reasons why organizations need to set up a feedback process.

2 Why is feedback important?

- Project point of view.
- The organization's point of view.

Group discussion
Workshop: using an ideation tool to build a feedback process.

3 How to implement a feedback process?

- Presentation of the steps and tools involved in the feedback process.
- Facilitate discussion on feedback.
- Best practices.

Hands-on work
Workshop: using a brainstorming tool, build your organization's feedback process.