

# Course : Public sector: implementing management control

**Practical course - 3d - 21h00 - Ref. CGI**

**Price : 1960 CHF E.T.**

This course will give you the keys to setting up an effective management control system, by selecting the indicators that are relevant to your establishment. You will also be able to focus on the changes brought about by the LOLF.

## Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Identify the challenges of management control in public organizations
- ✓ Designing a management control strategy and deploying it within the company
- ✓ Mastering management control measurement and monitoring indicators
- ✓ Produce dashboards and monitor performance
- ✓ Monitor and control service quality

## Intended audience

Management controllers, finance directors, audit managers, company secretaries, administrative and financial directors, accounting officers.

## Prerequisites

Master the essential principles of public-sector organization and operation. Knowledge of the main management tools would also be useful.

## Practical details

### Hands-on work

Validation of skills acquired through real-life case studies in disguise. They will be implemented by participants in work groups.

## Course schedule

### PARTICIPANTS

Management controllers, finance directors, audit managers, company secretaries, administrative and financial directors, accounting officers.

### PREREQUISITES

Master the essential principles of public-sector organization and operation. Knowledge of the main management tools would also be useful.

### TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

### ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.

Participants also complete a placement test before and after the course to measure the skills they've developed.

## 1 Why management control in the public sector?

- Manage your organization with management control.
- Roll out objectives down to operational level.
- Understand and control costs.
- The concepts of indicators and dashboards.
- Links with cost accounting.

### Hands-on work

Resituate management control in relation to the specificities of public organizations.

## 2 Generalize management control throughout the State: LOLF

- The objectives of the LOLF: to move from a logic of means to a logic of results.
- Generalize the approach: implement missions and programs in departments and establishments.
- The tools of the new budget process.
- The central role of performance indicators: the different types of objectives and performance indicators.

### Hands-on work

Managing performance and implementing management control in a public organization: best practices and feedback.

## 3 Setting up a CDG development strategy in your administration

- Position management control in relation to other controls exercised over public structures.
- Budgetary and accounting control.
- Financial analysis.
- Internal control and audit.
- Involve all the players concerned in the process: management, management controller, operational staff, etc.

### Hands-on work

Diagnose the issues specific to your facility. Using an evaluation grid, identify the objectives of management control in your facility and analyze any shortcomings.

## 4 Build and set up your dashboards

- Analyze the organization: missions, public policies, information system, level of management culture.
- Define your precise objectives: presentation of a method illustrated with examples.
- Select relevant indicators: create a form to document your indicators.

### Hands-on work

Design the dashboard system; identify characteristic indicators. Define objectives and select corresponding indicators.

## TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

## TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

## ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at [psh-accueil@orsys.fr](mailto:psh-accueil@orsys.fr) to review your request and its feasibility.

## 5 Sustain and integrate the approach into your organization's culture

- Adopt an educational and participative approach.
- Clearly define the scope of your action.
- Set up a steering committee and working groups.
- The need for effective management control.

### Hands-on work

Coping with budget restrictions without compromising service quality; using a rigorous management tool and a proven methodological framework.

## Dates and locations

### REMOTE CLASS

2026: 24 June