

Course : Scrum League™ Scrum Master (icSM™) certification

French-language review and international recognition

Practical course - 2d - 14h00 - Ref. SRK

Price : 1960 CHF E.T.

Teaching objectives

At the end of the training, the participant will be able to:

- ✓ Understand the Scrum framework.
- ✓ Know what the Scrum Master does
- ✓ Prepare for and take the Scrum League™ "icSM" exam
- ✓ Understand the role of the Scrum Master
- ✓ Be able to plan what you'll do in an agile project as a Scrum Master

Certification

This course prepares participants to take the Scrum League™ icSM Scrum Master certification. The exam, in French, is included and taken at the end of the course. It consists of 50 multiple-choice questions, answered in 50 minutes. Getting 85% correct is required to pass.

Remote certifications

[See the certifier's official documentation](#) for the list of prerequisites for completing the online certification exam.

Practical details

Teaching methods

Training conducted in a participatory manner. Interactive workshops, role-playing. Continuous adaptation to the participants' needs. Analysis and sharing of experiences.

Course schedule

PARTICIPANTS

PREREQUISITES

TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more.

Participants also complete a placement test before and after the course to measure the skills they've developed.

TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.

- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.

- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

TERMS AND DEADLINES

1 Agility overview

- New needs.
- The agile culture (introducing a change, characteristics).
- Principles and benefits.
- Origins and manifesto.
- Implementing agility: appropriate cases, inappropriate cases.

Group discussion

Learn agility concepts.

Registration must be completed 24 hours before the start of the training.

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at psh-accueil@orsys.fr to review your request and its feasibility.

2 Overview of the Scrum memento

- How do you define Scrum? An empirical process. Its pillars and values.
- Different roles within Scrum: the Scrum master, the product owner and the development team.
- Detailed overview of artifacts: product backlog, sprint backlog and increment.
- Other notions: sprint 0, definition of done, spotlight on the Burndown chart.
- Overview of events: sprint, sprint planning, sprint review and retrospective.
- What is an event? Overview.
- What is an artifact?
- Another event: the daily Scrum.

Role-playing

Scrum mapping. Analysis and discussion about roles.

3 The different Scrum master activities.

- Working with stakeholders.
- Skills and qualities of a Scrum master.
- Best practices to master.
- Examples of best practices for estimates, user stories, visual management and retrospectives.
- Being both a servant leader and an agile coach.
- Identifying problems and assisting the team in their decision making.
- Expecting to deal with conflicts within the team.
- Be able to foster team cohesion and shared values.

Hands-on work

The Scrum Master and the team. Estimation techniques.

4 Preparation for certification

- Registration for the exam.
- Practical exercises, mock exam with commented correction.

Exercise

Mock exam

5 Scrum League™ "icSM" Exam

- Reminder of the exam rules and conditions for obtaining certification.
- Some tips.
- Official exam.

Exam

Taking the icSM (Scrum League™ Scrum Master) exam.

Dates and locations

REMOTE CLASS

2026: 18 May, 18 May, 1 Oct., 1 Oct., 17 Dec.,
17 Dec.